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Dr. Myles Leslie is a qualitative research specialist pursuing a programme of healthcare services and policy research focused on three areas: **Patient engagement, elder care, and trust in government**. He also has a longstanding interest in the uses, and misuses, of technology in healthcare.

Dr. Leslie was trained at the University of Toronto where his doctoral work focused on the policy implications of coronial death investigations. Moving to a post-doctoral position at the University of Leicester, in the UK, his emphasis shifted from policy creation towards policy implementation. His study, with colleagues at Leicester, of how a major NHS policy to reduce hospital acquired infections was put into action on the front-lines of care has been cited regularly in the implementation literature.

Prior to arriving at the University of Calgary, Dr. Leslie held a faculty appointment as an implementation scientist and quality and safety researcher at the Armstrong Institute for Patient Safety & Quality in the medical school at Johns Hopkins in Baltimore, Maryland. His research there has been published in major quality and safety, and health services journals, as well as the popular media.

Innovation in **patient engagement**, particularly in finding ways to ensure that patients' voices enrich both research and policy development is central to Dr. Leslie's first research area. He is adapting existing methods, such as Design Thinking, to optimize patient involvement and move it from mere consultation into the realm of shared leadership.

The policy and technology responses required to support the informal, and unpaid, networks who supply so much of Canada's **elder care** form the basis of Dr. Leslie's second research area. He has submitted an AGE-WELL Catalyst grant to identify, prioritize, and co-design digital assistance tools for informal caregivers. The multi-disciplinary team at the heart of this effort includes stakeholders

Dr. Leslie's third area of interest is in the role of **trust in public governance**, and how policy might be successfully created in low-trust environments. Engagement – of patients broadly, of informal elder care providers and Canada's seniors specifically, and of citizens in a low-trust era – is at the heart of Dr. Leslie's research portfolio and personal passion. He uses sociological theories and qualitative methods – particularly ethnography and participant observation – to better understand and address issues of engagement and trust.